



The Village of Tinley Park is dedicated to serving the entire community with a variety of traditional services. In addition, the following departments offer several programs that cater strictly to our business community, including:

**Economic Development Department**  
(708) 444-5030 | [www.tinleyparkbiz.biz](http://www.tinleyparkbiz.biz)

**Resource and Information**—The Economic Development Director can answer questions concerning your project or direct you to the appropriate department. This department is also a resource not only for Village economic programs and services, but also for programs offered through Cook and Will Counties and the State of Illinois. Village programs include tax increment financing districts, industrial revenue bonds, real estate abatement, sales tax sharing, façade and streetscape improvement, and information on low interest financing.

**Property Inventory**—The Economic Development Department maintains an inventory of available buildings and land in the community.

**Networking**—Information from this department can put you in touch with local and regional business groups, increasing your visibility in the community.

**Marketing Department**  
(708) 444-5045

The Marketing and Communications Department provides comprehensive information on a wide range of Village services and events

that impact the business and residential communities on a daily basis. In addition, this department develops and executes strategies that promote tourism and entertainment opportunities within the Village, strengthening the business community and maintaining a high quality of life for residents and visitors.

Activities undertaken by this department include, but are not limited to:

- Seasonal special events
- Production of informational and promotional materials
- Community e-mail program
- Coordination of special communication efforts.

**Police Department**  
(708) 444-5326

**Information Resource**—The Police Department's Crime Prevention Unit is available to answer your questions regarding all aspects of safe business practices. You may also request on-site seminars for employees and staff.

**Business Security Survey**—The unit will assess your business, including procedures, the building and surrounding territory, to identify any vulnerable areas.

**Personal Safety**—A presentation regarding safety tactics for women while traveling to and from work is available. Information on how business people can be safe while traveling and staying in hotels is also offered.

**Identity Theft**—Learn what businesses can do to protect their customers and employees from the growing threat of identity theft.

**Violence in the Workplace**—This presentation teaches how to identify warning signs to help prevent a violent occurrence.

**Retail Theft and Robbery**—The Crime Prevention Unit offers a program detailing how to prevent theft from your business and what to do in the event of a robbery.

**Fire Department**  
(708) 444-5200

**Fire Safety and Prevention**—In addition to its semi-annual fire inspections, the Fire Prevention Bureau offers the following programs to businesses:

- Evaluation of tests and acceptance testing of automatic sprinkler and fire alarm systems;
- Plan reviews of automatic sprinkler and fire alarms systems for new and existing building construction;
- Fire extinguisher and emergency evacuation training and evaluations; and
- Fire safety seminars.

**Emergency Management Agency**  
(708) 444-5600

**Emergency Response Planning**—Businesses can learn how to be prepared for a natural or man-made emergency through guides provided by the Emergency Management Agency.

**Emergency Response Training**—Business employees and owners are invited to participate in a Community Emergency Response Team course teaching basic skills in emergency preparedness.

**Health Department**  
(708) 444-5070

**Health Services**—In addition to performing regular inspections, the department provides valuable information and referral assistance to businesses with questions regarding health and environmental concerns.



**Building and Planning Department**  
**(708) 444-5100**

**Consultation**—Pre-permit meetings can be held with owners, architects and contractors to discuss building and construction plan.

**Maps**—Recent and detailed maps of the Village are available for business use.

**Redevelopment**—This department offers assistance in downtown and other redevelopment projects.

**Public Works Department**  
**(708) 444-5500**

**Drainage Assistance**—The department can assess drainage problems at your place of business, determine if Village assistance is available and recommend other measures for improvement.

**Water Usage**—If a business is experiencing abnormally high water bills, the department can recommend ways to reduce usage.

**Code Enforcement**  
**(708) 444-5179**

**Property Maintenance**—The code enforcement officer can provide information on property maintenance and other issues related to your business, including: signage; dumpster enclosures; licensing; and open storage.

**Village Clerk's Office**  
**(708) 444-5000**

**Information Resource**—If you do not know to which department your question should be directed, the Village Clerk's office can assist you.



**Village of Tinley Park**

16250 S. Oak Park Avenue  
Tinley Park, IL 60477  
708-444-5000

[www.tinleypark.org](http://www.tinleypark.org)

Hours:

Monday - Friday  
8:30 a.m. - 5:00 p.m.  
Saturday  
9:00 a.m. - 1:00 p.m.

**STAY IN TOUCH**

- **Online:** [www.tinleypark.org](http://www.tinleypark.org) hosts information on the latest news and events.
- **Community Email:** Information delivered weekly to your email inbox. Subscribe by visiting the Village website and clicking on the "Stay Informed" tab on the lower left.
- **Facebook:** "Like" us at [www.facebook.com/VillageofTinleyPark](http://www.facebook.com/VillageofTinleyPark) for information in your news feed.
- **Twitter:** Follow Tinley Park at [www.twitter.com/tinleypark\\_IL](http://www.twitter.com/tinleypark_IL).
- **Tinley TV:** Airs constantly on Comcast Channel 4 and U-verse Channel 99, as well as on the Village's YouTube channel. Visit [www.tinleypark.org/TPTV](http://www.tinleypark.org/TPTV) for information.



**Village  
Services  
for the  
Business  
Community**