



The Village of Tinley Park is pleased to offer several convenient options for payment of utility bills. The Village operates on a quarterly billing system. Residents and businesses receive a water bill every three months and the net amount is due within 20 days. The following are various options offered for payment of your utility bill.

EZ-Pay Program

Set it and forget it with **E-Z Pay** (direct debit), which allows you to pay your water bills quickly and easily through electronic transfer from a checking or savings account.

To enroll in the E-Z Pay program, simply complete and print the E-Z Pay Application available on the Village's website at www.tinleypark.org.

Send the completed form along with a voided check or deposit slip from your designated account to the Village Hall. Shortly thereafter, you will receive a letter confirming your enrollment.

Registered customers will receive a water bill statement every three months showing water usage, due date and the amount that will be automatically withdrawn from their checking or savings account.

Payment will be deducted from your bank account on the due date on the bill.



Online Payments

An **online** service for utility bill payments is also available.

To begin using this service, visit the Village's website at www.tinleypark.org and follow the easy directions. Payments may be made with Visa or MasterCard credit or debit cards. This option improves customer service by providing online access to your account information at any time.

This application allows users to see their outstanding bills, previous billed amounts and receipts for the most recent 12 months, and a graph of their water usage for the past two years.

Payments made online are posted to your account immediately.

First time users will need a copy of their utility bill in order to register. Online users will continue to receive paper bills through the mail.



In Person or By Mail

Pay your bill **in person** at the following locations with cash, check or credit card (Visa, MasterCard and Discover Card accepted):

- Tinley Park Village Hall, 16250 S. Oak Park Avenue: Monday through Friday, 8:30 a.m. to 5 p.m.; and Saturday, 9 a.m. to 1 p.m.
- Tinley Park Police Department, 7850 W. 183rd Street: Open 24 hours per day

Payments can also be placed in the **Drop Box** located in the front of the Village Hall or **mailed** with your payment in the envelope enclosed with your bill.

Moving or Need to Change Your Mailing Address?

If you are moving, please contact the Public Works Department at 708-444-5500 or via e-mail at tpw@tinleypark.org to arrange for a final reading and billing for your account. The Public Works Department should also be contacted with any change in the billing address.

For questions regarding payment options, contact the Finance Department at 708-444-5000 or e-mail esupport@tinleypark.org.