

CodeRED Mobile Alert App

The Village of Tinley Park has an additional way to deliver public safety alerts via the CodeRED Mobile Alert app, which is available to anyone with a mobile device. The app, which is a free download on the App Store and Google Play, will allow Tinley Park residents and visitors to receive free emergency, missing person and community alerts via push notifications directly to their iPhone and Android devices whether at home, on the road or traveling around the country.

The platform will serve as an additional tool to help inform the community and visitors about important information that may impact their safety. The app works similarly to the current CodeRED system. If you have the app downloaded and are in an affected area of the alert, a notification will be sent through the app to alert you of the issue.

In addition to the emergency, community and other alerts which are always free to app users, the app also offers subscribers a free, 30-day trial of CodeRED Weather Warning, which alerts users if they are in the direct path of a severe thunderstorm, tornado or flash flood. Users have the ability to select the types of weather notifications they want and to customize the app based on their unique preferences. With the added weather component, the app will alert you immediately after the National Weather Service issues a severe weather warning, no matter the time of day.

Residents who have enrolled for the CodeRED system will continue to receive voice calls, text messages and emails. However, the app is designed to keep users safe and informed while on the go. The app is unique because, for example, if a Tinley Park resident is traveling to another state or community that also uses the CodeRED system, they'll receive any alerts from that specific area while there.

Helpful hints:

- Enable location services on your phone.
- Your mobile app account and the account you create for Tinley Park's CodeRED system are NOT associated with each other. You must create separate accounts.
- The CodeRED Mobile Alert app comes with a complimentary 30-day trial of CodeRED Enhanced Weather subscription that automatically alerts U.S.-based subscribers of severe weather. The optional CodeRED Weather Warning add-on is an additional \$0.99/year, but it is NOT required to receive emergency, general and missing person alerts.
- The app also features the ability to view local radar footage for the past hour and satellite imagery of the previous 24 hours.

For more information, email crmasupport@onsolve.com or call (866) 533-6935. To download the CodeRED Mobile Alert app, residents can visit: <http://ecnetwork.com/codered-mobile-alert-app/>.