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Dear Resident:

Date: _____

This notice is to inform you that sometime during the next several Months, a contractor by the name of *Insituform Technologies USA LLC*. (ITUSA) will be doing some sewer reconstruction work in your neighborhood. This work has been authorized by the Metropolitan Water Reclamation District of Greater Chicago.

An innovative process called "*Insituform*" will be utilized to reconstruct certain sections of badly deteriorated sewer. This reconstruction will be done without time consuming, expensive and disruptive excavation. Instead of digging up and replacing the old pipeline, the *Insituform*[®] process provides for the insertion of a special lining inside the pipe, creating a new smooth-surfaced, long-lasting pipe within the old sewer.

Due to the depth and diameter of the sewer which is going to be rehabilitated, our operations will be 24 hours a day from Monday thru Friday. You will be notified 24 hours prior to work beginning in your area. This work will not affect your sewer service, however adjustments to normal traffic flows should be expected.

As stated above, *Insituform*[®] is a new and interesting process. Residents are welcome as spectators, if they watch from a safe distance. The project supervisor, when he has time, will be able to explain the process to interested persons at the job site.

By the way, while we have your attention, here's a tip: Take a minute to pour a cup or two of water into each basement floor drain. It keeps the "trap" full which prevents sewer odor from coming into your home. Because the water evaporates, this should be done regularly.

We certainly appreciate your cooperation and apologize in advance for any inconvenience we may cause you during this work period. If you have any questions or comments, please call *Insituform Technologies USA LLC* at (708) 326-5101 and refer to *Insituform*[®] work in your neighborhood.