

# Village of Tinley Park

## News Release



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### **Staff seeks Board input on external reviews of water billing, meters**

The Village of Tinley Park is aware of the questions raised about its water meters and billing procedures, and staff is in the process of seeking input from the Village Board on the possibility of utilizing one or more independent, external experts to review its water meters and billing procedures.

“Our goal is to reinforce the confidence Tinley Park citizens have in their government, and an independent study has the potential to do that,” Acting Mayor David G. Seaman said. “We want to make sure the study reviews our water meter and billing system from top to bottom, and we want them to make recommendations on best practices where appropriate.”

The proposed plan would seek independent experts to conduct a review of the existing meter management program and its basic elements, which include cost, performance, reliability and replacement. The Village also would conduct an internal review to address internal management and accuracy of communications.

“As the new Trustee in charge of the Public Works Committee, I want to make sure our water meter and billing system treats residents fairly,” Trustee Brian Younker said. “Having an independent firm review our current practices will supply the Village Board with information we need to assess our current practices and make improvements where needed.”

Residents who have questions regarding their water meters and billing can visit [www.tinleypark.org/water](http://www.tinleypark.org/water) for a list of frequently asked questions and information on how to correctly read a water bill. Those who have additional questions can call the Village at (708) 444-5500.

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