

# Village settles water meter complaint

Issued: Oct. 11, 2019

The Village recently agreed to settle a Class Action Complaint that was filed in 2015 alleging that the Severn Trent water meters previously installed throughout Tinley Park engaged in spinning. The claim contended that, because of the spinning, customers paid for water they did not actually consume.

Residents can expect to receive postcards beginning late next week containing more information. Eligible water customers will be able to file a claim online in the coming weeks.

Water customers will need to know their water account numbers before filing a claim. Account numbers are included on each customer's water bill, as shown in the below example.



**VILLAGE OF TINLEY PARK**  
16250 S. Oak Park Avenue  
Tinley Park, IL 60477-1628  
Billing or Service Inquiries: (708) 444-5500  
*Web Info: www.tinleypark.org*

JOHN & JANE DOE  
123 MAIN ST  
TINLEY PARK, IL 60477

## account information

Account Number: 000000-001  
Customer Number: 11111111  
Service Address: 123 MAIN ST  
Billing Dates: 07/01/19 To 09/30/19  
Due Date: 10/25/2019

## meter readings

Meter #	Prev Read	Curr Read	Use (MGL)	Estimated
2000000000	522	530	8	N

## special messages

## current charges

Water	\$81.18
Storm	\$2.48
Sewer	\$16.31